

JOE LOMBARDO
Governor

Dr. Kristopher Sanchez
Director



Todd Park
Interim Administrator

DAN R. REASER
Chairman

DONALD SODERBERG
Vice Chairman

Members
J.D. DECKER
RUSTY GRAF
JAVIER TRUJILLO

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MINUTES OF THE NOVEMBER 15, 2023, BOARD MEETING

1. Call to Order

- A. Chairman Dan Reaser called the meeting to order at 9:31 a.m. at the Nevada State Business Center, 3300 W Sahara Ave., Suite 400 Las Vegas, NV 89102.

Present from the Nevada Taxicab Authority Board

Chairman Dan Reaser
Vice Chairman Donald Soderberg
Member J.D. Decker
Member Rusty Graf

Absent from the Nevada Taxicab Authority Board

Member Javier Trujillo – Illness

Also Present

Interim Administrator, Todd Park
Deputy Attorney General, Ziwei Zheng

B. Pledge of Allegiance

Vice Chairman Soderberg led the Pledge of Allegiance.

C. Compliance with Open Law Meeting

Chairman Reaser stated the meeting was in compliance with the Open Law Meeting.



Nevada Department of Business & Industry

2. Public Comment

Members of the public must identify themselves for the record and are then invited to use three minutes to comment on items on the meeting agenda or on items not contained therein. Comments shall be directed to the Board and presented in a professional demeanor and not in a threatening, profane, vulgar, or abusive manner.

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Member Decker: I would like to use this opportunity to welcome Sergeant Scott back. Extremely happy to see you back here and to recognize all the taxicab authority employees that are here as well. It's nice to see your faces, welcome back and glad to see you.

Chairman Reaser stated that he will bring to the public's attention one additional matter. Administrator Armstrong has departed from the agency and Deputy Administrator Park is acting administrator for the time being.

Is there any member of the public participating remotely wishes to address us? Seeing none, I will close our first public comment session.

No further public comment. Item closed.

3. Action Item: Approve Board Meeting Minutes from October 18, 2023, Board Meeting – FOR POSSIBLE ACTION

No changes, additions, or corrections requested by any Board Member. Vice Chairman Soderberg moved to approve the minutes of October 18, 2023, Board Meeting Minutes and Member Graf second. All Member in favor of approval say aye. Motion passes and minutes approved. Item closed.

4. Industry Discussion (For Discussion Only)

George Baliban – Desert Cab: Stated Livery Operators had a meeting, and we were updated that everything is all set for the F1 Special event. Surcharges will go into effect at noon today and go off at noon on Monday.

Chairman Reaser: Asked are there any other member of the industry to address us? Hearing none we will close Agenda Item 4.



5. Staff Report (For Discussion Only)

A. Administrator's Report

Interim Administrator Todd Park: Stated B&I Terry Reynolds recently retired and he would like to congratulate him. We have a new Director, Dr. Kris Sanchez who will be in the Las Vegas office. Overtime was approved to put three investigators out at the airport during the F1 event due to the airport needing help keeping the cabs moving. We also have our regular crew working and we'll see how that works for the first year of F1 and make some adjustments as needed for the next year.

I would like to thank Commissioner David Groover from the NTA and Administrative Judge Kara Brown who stepped up for our agency by taking care of hearings for us and has looked over some legal documents and leases to help us keep things running smoothly.

The RTF's for the Administrative Attorney and Legal Secretary are available so we are accepting applications and we invite any input from you about any attorney's, legal secretaries or management analyst II that would apply for us. Our Administrative Assistant II positions, we have four people in background right now, two dispatchers and two administrative assistants so we hope we can get some people hired quickly.

I know we talked about the four new enforcement positions and it's a slower process than what I think was portrayed before. We won't have them hired by December, it's probably going to be more like springtime, but we are in the process of working with fiscal and the Director's office to get the new positions in place.

In the last week, we've had three impounds so we're rolling with the impounds again.

I would like to give you an update on our radios. When I came over to the TA, I found out that there had been at least three different estimates for three different systems, and it was just a mess. Curtis Mell and I met with our IT people, and we started at base level again and as of yesterday we gave everything we needed to L3 Harris who is the vendor and they're putting together a quote for us. I spoke with the Director's office and they're ready to sign off on it as soon as we can get everything back. I'm hoping by Super Bowl, we'll have the new radio system, base station, recording station and portable radios and it's going to be this exact radio that DPS carries.

I've been contacted by the airport and there are times when people are standing around waiting for cabs and they aren't there for whatever reason, whether it's construction or everything that's going on in town. They'll send me pictures of people that are waiting to get cabs and I've asked them to try to document them by giving me dates and times so we can talk to the industry and try to help that situation out. I know right now we have 3500 medallions, but there's only 2800 cabs out there and I know that number is increasing, but we're not there yet. I think with F1 this week and then the Super Bowl, it'll get a little bit better after all these events are over. It's been an uphill battle for a lot of people right now.

Chairman Reaser: I will make one observation. That issue has been brought to my attention through the governor's office to the Director. Apparently, it's filtered from the airport authority to the capital, so we do need to pay attention to what's happening.



Interim Administrator Todd Park: I know that you would like to have presentations about what our office does so I've asked one of my sergeants to bring a presentation today regarding the enforcement side. I'm going to let him give that in just a minute, but I'd like to just turn this over to Curtis for a minute and have him give the stats.

Chairman Reaser: So, before we move to this presentation, are there any questions.

Member Decker: One question, you said you were going with the 185 that's a good move because it's more interchangeable with other agencies. Does the base station allow your dispatch to continue to operate at dispatch?

Interim Administrator Todd Park: Yes, and we're looking to make sure that we have the right antenna for the right base station and the base station is going to have a recording portion to it, and now we're trying to get some mics and foot pedals for them as well.

Member Decker: Thank you. That's it.

B. Enforcement/Compliance Report

Sergeant AJ Scott did a presentation on the enforcement division at the Taxicab Authority.

Member Decker: State that you guys basically have a 40% warning rate, and I don't think anybody's going to accuse you guys of being heavy handed. So, to point out to the industry and drivers' union that clearly you guys are trying to work with the drivers.

Sergeant AJ Scott: It's got to be the relationship. We need to work with them too, so we understand that.

Interim Administrator Todd Park: Stated there's a fine balance between the compliance and the enforcement side and we need to have that correct balance. I'm going to start empowering them to do things like this and meeting with the industry to get our reputation in good standing.

Member Decker: Questioned if TA will be on DPS channels or still have your own channels?

Interim Administrator Todd Park: We're going to have the same talk groups that we have right now.



Member Graf: What is the difference between audits and investigations?

Sargeant AJ Scott: We had management analysts' working with that before. It's something we're working on with looking at some of the financial records as part of the audit to make sure they verify the information matches what it needs to as far as what's being reported and what we see on books that can lead into an investigation if audits don't match.

Interim Administrator Todd Park: Stated that's something that I want to bring back as soon as we can get up to staff. I think those audits are very important and a very good time for compliance.

Chairman Reaser: Asked what the percentage of your time regarding patrol response to calls, investigations/complaints, and UPT's.

Sargeant AJ Scott: Stated probably 60% towards patrol/response calls and then 40% equally divided between investigations/complaints and UPT's.

Vice Chairman Soderberg: Asked that there is a Compliance Enforcement Investigator 3 that is not on any teams. Is that like a float or are they special duty?

Sargeant AJ Scott: Stated it's a new change that we have where that person used to report to the administrator and now that person reports to me.

Chairman Reaser: Any other questions? Hearing none, thank you.

C. Stats

Curtis Mell, TA Management Analyst:

- October 2023 down compared to October 2022 by almost 7%
- Revenue overall per trip is up 12%
- Lease revenue is up \$22.48 per trip which is an 11% increase.
- Trips for the year are almost equal to last year.
- Year to date comparison employee trips 2023 809,655 compared to 951,865 in 2022.
- Revenue is down overall for the year.
- Average trip is up.
- Medallions are the same.



- Lease revenue is up almost 23% and an increase of lease decals of almost 19%.
- Credit card transactions are up almost 21%

Member Decker: Stated if you know on the disabled and elderly money that is allocated to the DHHS that goes unused gets reverted back into your reserve or do they keep it?

Curtis Mell: Replied that he did not believe so. The dispatcher events is a new report that I'm going to start using to better show what dispatch goes through such as calls and events. It's a better overall look at what events are coming into the agency and a better view of the resolution of what dispatch goes through. Any questions?

Chairman Reaser: On cabs and service it would be interesting to know what the increase is, if its up 3% or how many new vehicles for the industry, it'd be nice to see.

Member Decker: If I remember right, former administrator was changing the accident response policies to the officer's response to any accident. Is that what I remember him saying in the last meeting? Is that something that you intend on continuing or is that something you haven't gotten to yet? Because I would submit the way it worked before with dispatch handling the minor fender benders and not requiring everybody to wait on the curb for an officer to be dispatched was probably more effective. Just my opinion.

Interim Administrator Todd Park: Stated I agree with you, and I think they're called bumper taps which is a new term but I don't see if there's no damage why we would need to go to those when I think dispatch could probably take care of all the information that's needed and we wouldn't have to tie up an investigator for that.

Member Decker: I love the new format of dispatch events.

Chairman Reaser: I concur I think the cost benefit analysis and exposure from the sense of if there was injury.

Vice Chairman Soderberg: Discussed the situation with DHHS being funded by TA and they use it as they see fit. Typically, there must be a legislative purpose for any money spent by an agency. I would like to know at a subsequent meeting what does the law says, what we are doing. We might want to get with the new Director of B&I and see what we can do about it. One agency is not supposed to be subsidizing another. If we're supposed to give them less because it's not being used than that's money, we can use for our enforcement purposes.



Typically, has always been that you can only spend certain dollars for legislatively articulated purposes and the only organization that can change that is the legislature. So, I think we need to look into that.

D. Legal Counsel

Deputy Attorney General – nothing to report.

Chairman Reaser: Stated he wanted to thank Commissioner Groover and NTA for helping us out in our hearing officer area so that we can get that process back up and running.

E. Future Agenda items

Interim Administrator Todd Park: Stated that we'll go over the F1 circuit.

Chairman Reaser: Also stated Vice Chairman Soderberg's point if we could find out what's going on with the DHHS situation. I'm interested in what Sargeant Scott stated about not being able to service those or are drivers refusing the vouchers or not wanting to drive out to the suburbs. So, we have to start gathering information to help us understand what our options might be for servicing the Valley and not just the strip.

Member Decker: Stated that it's a budgeted item and legislatively approved. If I remember right the problems, they were related to getting the cabs out in the suburbs, having to make sure that it sent handicap cabs specifically sometimes and the drivers having to operate those.

Chairman Reaser: Stated I think there's a lot of logistical problems or issues, not problems with issues and challenges. Anything else on agenda 5?

6. Public Comment

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George Baliban – Desert Cab: I want to address a couple of things on the senior rides. The vouchers that are turned in to our drivers are handled just like cash so there aren't drivers not taking the vouchers. They're not refusing the vouchers cause it's just like money. Servicing the ride that has been the issue. Most of the time when somebody is being sent to a radio call, they don't know if they're going to get paid with a senior ride or money so they're not turning it down because of that. Having the number of taxi cabs service the neighborhoods so that would be, in my opinion, why that would be happening, not the actual voucher. We want the industry to thrive but individually for enforcement, I'd like to see us increase our efficiency and effectiveness through directed patrols and how we operate with the resources that we have.

Chairman Reaser: Any other members of the public wish to address this in person. Is there any member of the public participating remotely that would like to address us? Seeing none, I'll close agenda item 6.

7. Adjournment (Action)

Chairman Reaser: Adjournment in motion. So moved and second by Vice Chairman Soderberg and Member Decker. All those in favor signify by saying aye.

All in favor of adjournment – Motion passes.

By the Authority,



Dan R. Reaser, Chairman
Nevada Taxicab Authority Board

Dated: December 20, 2023
Las Vegas, Nevada

