BRIAN SANDOVAL Governor



STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY TAXICAB AUTHORITY

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Questions and Answers

For

Request for Information:

For

Taxicab Authority Real-Time Data System for the Taxicab Industry

Release Date: February 20, 2014

Deadline for Submission Date and Time: April 18, 2014 @ 2:00 PM

Refer to Section 8, RFI Timeline for the complete RFI schedule

For additional information, please contact:
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- Q. What is covered by "operating and telemetric data for the vehicle"; specifically, which data points need to be captured?
- **A.** Cab (vehicle) #; Driver information (when log in/out, hours of service time, etc); electronic trip sheets; vehicle on-board diagnostics to include malfunction codes; additional solutions which will address the SB430 mandate.
- Q. Are the service demands, wait times and comments to be collected by the on board vehicle or perhaps an external solution (mobile application or dispatch software)?
- **A.** The Taxicab Authority is open to any proposed solution which meets this mandate.
- Q. Is the "Taxicab Authority Records Management System" existent as of today?
- A. No, the intention of this requirement was to ensure interoperability with the solution to RFI TA 2014-01, issued in conjunction with this Real-Time Data System RFI.
- Q. We need more information on the use of this requirement: "The system must provide supervisor approval and override capabilities based upon login credentials." What specifically would the supervisory override include? Please describe how you envision this functionality in operation.
- **A.** We envision Taxicab Authority supervisory positions being able to make changes and overrides to collected data with an audit trail. This ability would be based upon login credentials and would provide the ability to make corrections through modifications, additions, and deletions to records for accuracy purposes (to correct data entry errors).